

Thousands of organisations, from universities to businesses to immigration authorities, trust our qualifications as a true reflection of candidates' abilities.

Our policy is therefore that cheating is not tolerated, and we will not release a result if we have reasonable grounds to suspect that it is not a reliable indicator of a candidate's ability.

Cheating in examinations is on the increase globally, and we have therefore developed a number of strategies in the fight against it:

- All test centre staff are trained to detect malpractice during test administrations.
- We use a series of sophisticated statistical analysis methods to check unusual patterns in test responses.
- Where we suspect that malpractice may have taken place, cases are carefully scrutinised both by our staff and by independent malpractice experts. We always employ human judgement in our decisions and do not rely on statistical analysis alone.

It can take up to two months for a suspected malpractice case to be concluded, which means that sometimes results will be delayed. We understand this may cause frustration, but we hope that our learners appreciate the importance of carrying out a thorough investigation so the result they receive is a reliable and valid indicator of their English ability.

We want to ensure we protect our integrity in the interest of all our candidates.



A few facts and figures about us:

- 5.5 million assessments taken every year
- Accepted by over 20,000 organisations worldwide
- 2,800 exam centres in 130 countries
- Over 50,000 preparation centres
- Providing English language assessment since 1913

We help people learn English and prove their skills to the world

We are Cambridge Assessment English. Part of the University of Cambridge, we help millions of people learn English and prove their skills to the world.

For us, learning English is more than just exams and grades. It's about having the confidence to communicate and access a lifetime of enriching experiences and opportunities.

With the right support, learning a language is an exhilarating journey. We're with you every step of the way.

Cambridge Assessment English
The Triangle Building
Shaftesbury Road
Cambridge
CB2 8EA
United Kingdom

 cambridgeenglish.org

 [/cambridgeenglish](https://facebook.com/cambridgeenglish)

 [/cambridgeenglishtv](https://youtube.com/cambridgeenglishtv)

 [/cambridgeeng](https://twitter.com/cambridgeeng)

 [/cambridgeenglish](https://instagram.com/cambridgeenglish)



All details are correct at the time of going to print in April 2018.

Copyright © UCLES 2018 | CER/2018/04
6144048941



Malpractice procedure explained



At Cambridge Assessment English we value the integrity and reliability of our examination results and take very seriously any attempts by individuals or groups of individuals to undermine the system by cheating in their examination.

Malpractice timeline

To help you understand how we deal with malpractice please see the **example timeline** below of what happens at each stage of the process.

