

Curriculum Vitae
Nicholas Saccomanno

Via Otto Marzo, 26, Reggio Emilia 42123 □ 329 6293582 □ saccomanno.n@gmail.com

EDUCATION

GED Graduate (High School Equivalency)	Connecticut U.S.A
New School for Social Research (Broadcast Journalism Certification)	New York, U.S.A
TEFL Graduate Course (Teach English as a Foreign Language)	Hoxton, London U.K.

RELATED EXPERIENCE

English Teacher (ESL) Linguapoint - September 2016 to March 2018 My teaching assignments included: Post Graduate Business Course at Parma University. Various Corporate and Professional adult courses Adolescent classroom students KETS course Pre-adolescent Pre-KETS classes	Reggio Emilia
Present Assignment- collaboration with Olga Pak Bismontova Scuola Media Kets Preparation 3 classes 12/2020-May 2020	Castelnovo Monti

PREVIOUS PROFESSIONAL EXPERIENCE

Fixed Operations Director Zee Automobile - Milford, CT March 2004 to December 2013
Fixed Operations Director, I was responsible to oversee the operations of Saab, Kia and Chevrolet Service Departments. We were able to achieve consistent upper tier Customer Service Index scores. This job included training of numerous employees in best practices in customer service. I also responsible for large building maintenance,assisted with acquisition of other franchises.

General Manager Valenti Saab - Watertown, CT September 1996 to January 2003
General Manager of Sales and Service for Saab Dealership. Consistently brought Customer Service to top 5 dealership level of all 220 dealers in the USA from 1999-2003. Brought Saab Car Sales to the top 20 level from 2000-2003. Job Title