

- **Oggetto:** ANOMALIA MESSAGGIO: Top factors that enable civil service innovation | UK government to boost AI skills
- **Data ricezione email:** 20/06/2025 09:09
- **Mittenti:** editorial@globalgovernmentforum.com - Gest. doc. - PEC: editorial@globalgovernmentforum.com
- **Indirizzi nel campo email 'A':** <rois011005@pec.istruzione.it>
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- **Indirizzo nel campo 'Rispondi A':** <editorial@globalgovernmentforum.com>

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## **Global Government Forum research reveals the top factors that enable civil service innovation**



Support from leaders, a culture of open communication and risk-taking, skills like adaptability, and access to the right tools and data are among the top factors that enable innovation to thrive in the civil service, according to our new research.

As governments around the world are trying to innovate to drive efficiency, deliver better services and meet citizen expectations, GGF explored how governments can create the conditions for civil servants to innovate and achieve better outcomes.

**[Read the report](#)** to discover civil servants' views on how to set the strongest foundations to promote innovative approaches.

- You can also [click here](#) relive all the sessions from Innovation 2025. Watch the main stage sessions on demand and read summaries of roundtable discussions on AI, mission-led government, sustainability, and welfare payments fraud and misuse.

## **Projects shortlisted for Canada Public Service Data/AI Challenge**



Four projects focusing on how to better use data or artificial intelligence in government have been shortlisted for the next stage of the Public Service Data/AI Challenge in Canada. The shortlisted projects have been developed from ideas submitted by federal public servants in Canada on how government can improve its use of data and artificial intelligence, with the ideas then developed by teams of public service volunteers, supported by challenge knowledge partners IBM, Dell and NVIDIA.

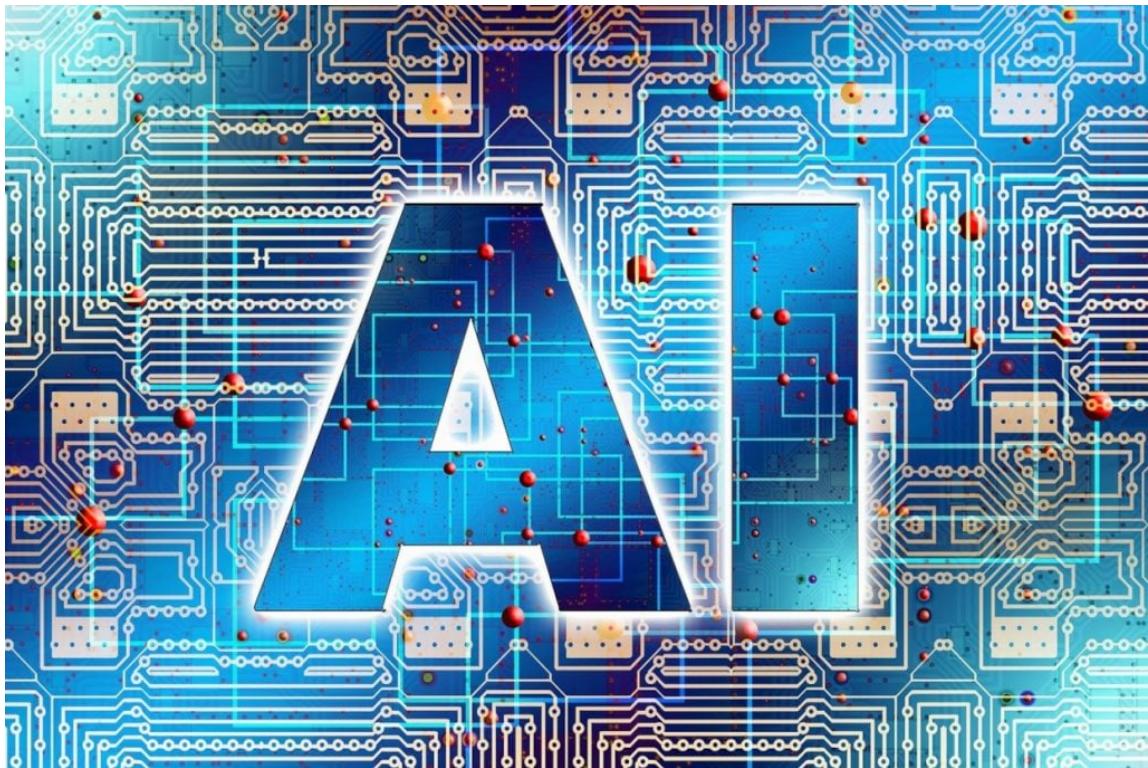
The shortlisted projects are:

- A language competency evaluation and training tool
- Digital twins for smarter infrastructure management
- Financial forecasting for government spending
- Enhanced job classification evaluation in the federal public service

### **Click here to find out more about the shortlisted projects**

- AccelerateGOV – Global Government Forum's public service transformation event, co-hosted by the Government of Canada – returns on December 9th 2025. [Register your interest now for the conference, which will set out how public servants can meet the new Government of Canada's priorities.](#)

## **UK government to boost civil service AI skills in latest One Big Thing campaign**



The UK civil service has said it will launch its newest One Big Thing campaign this autumn with a focus on artificial intelligence (AI).

The One Big Thing initiative aims to upskill civil servants on key skills every year to create what the government called a “culture change”.

Last year, One Big Thing focused on innovation in government, and key lessons from the programme were shared at Global Government Forum’s Innovation conference in March.

**Read the article**

- Public Service Data.AI takes place on 18 September 2025 in London. The event brings together UK civil servants to share insight and to provide practical advice and skills to improve how data is used across government – and the wider public sector. [Find out more and register to attend here](#)

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**Women's Network news roundup: near gender parity in Canada's new Cabinet - and the mountain Japan has to climb**



GGF brings you the latest roundup of women-focused and gender equity news from around the world, including near gender parity in Canada's new Cabinet, gender-responsive policy training in Liberia, a new gender equality framework, the scale of intimate partner violence in Australia, and more. [Read the roundup](#)

- The [Global Government Women's Network](#) is a free network for women in civil and public services around the world – a global community of women who can advise and support each other as they navigate their careers. It is underpinned by news, opinion, analysis and events on public policy for women and girls and gender equity in government and public sector workplaces. [Visit the Women's Network hub and become a member here](#)

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[GenAI and distributed-ledger tech to have 'transformative' impact, says Ireland's digitalisation minister](#)



Generative AI and distributed-ledger technology (DLT) are among the “disruptive technologies” that will have a “transformative impact” for everyone using financial services, Ireland’s government minister for digitalisation said at Global Government Fintech Lab 2025.

“Digitalisation has completely revolutionised the financial services sector worldwide over the past decade, and shows no signs of slowing down,” Jack Chambers said in the Dublin-hosted event’s keynote speech on 11 June. “If anything, new and disruptive technologies such as generative AI and distributed-ledger technology look like increasing that pace of change.”

[Read the article](#)

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## **How to lead public sector data and digital transformation**

How are government departments using data and digital services to support better decision-making and service delivery? esynergy’s report, *Leading from the Front*, offers insights drawn from a survey of over 100 civil servants, combined with expert commentary from senior public sector leaders.

[Read the full story](#)

*Partner Content*

## **The top 10 risks governments everywhere face – and how to address them**

In this special podcast with our knowledge partner EY, former UK civil servant Siobhan Benita speaks to Catherine Friday, EY’s Global and Asia Pacific Government and Infrastructure Industry Leader, about the urgency of governments getting to grips with risk in the age of permacrisis. From external factors, such as finance and people, to external issues like geopolitics and climate change, EY has identified the top 10 risks that will impact governments throughout 2025.

[Read the full story](#)

## How UK metro mayors are focused on digital transformation

A CGI analysis of the digital priorities of metro mayors around the UK finds many similarities in the areas of focus – but also several shared barriers

[Read the full story](#)

## How combined corporate and trade data helps governments combat financial crime

As the methods to commit financial crime evolve, so do legislative and enforcement responses. In the UK, the 2023 Economic Crime and Corporate Transparency Act (ECCTA) was introduced to tackle economic crime and improve transparency of UK corporate entities. In 2024, the Office of Trade Sanctions Implementation (OTSI) was launched to strengthen the UK's implementation and enforcement of trade sanctions.

[Read the full story](#)

## AI deployment in government: laying the groundwork for success

In this webinar, experts discussed how best to implement artificial intelligence in the public sector, and how civil servants could ready themselves for an AI future

[Read the full story](#)

## In pursuit of seamless service: how AI is revolutionising citizen-government interactions

Satisfaction with online government services lags behind those offered by the private sector by quite some margin. But as Jennifer Robinson, global strategic advisor for SAS' public sector practice, writes, artificial intelligence can help close the gap

[Read the full story](#)

## AI productivity for public sector: A C\$700bn opportunity

Two years ago, no one could have predicted the rapid and sustained development and integration of generative AI into our everyday work and personal lives. Today, AI is pervasive across governments and businesses, yet according to Gartner, on average, 54% of AI projects never move beyond the pilot stage, caught up in various issues involving complexity, organizational culture, cost and aversion to risk.

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